GOVERNMENT OF INDIA
LABOUR
LOK SABHA

UNSTARRED QUESTION NO:668
ANSWERED ON:22.11.2000
MONITORING OF CENTRAL PROVIDENT FUND
UMMAREDDY VENKATESWARLU

Will the Minister of LABOUR be pleased to state:

(a) whether the office of Central Provident Fund Commissioner periodicallymonitors the various regional and sub-regional offices under its jurisdiction for efficiency and proper administration;

(b) if so, the details thereof;

(c) whether the Government have received representations to improve the functioning of offices in Rajahmundry and other areas in Andhra Pradesh; and

(d) if so, the measures taken by the government in this regard?

Answer

MINISTER OF STATE FOR LABOUR AND EMPLOYMENT (SHRI MUNI LALL)

(a) & (b) : The EPFO has formulated an Annual Business Plan so as to periodically monitor all substantive activities performed by the field formations. In addition, monthly reports/returns are required to be submitted by the field offices about their activities to the Office of the Central Provident Fund Commissioner(CPFC). Functioning of field offices is also periodically reviewed through inspections by the CPFC and other senior officers.

(c) & (d) : The EPF offices including the offices in Andhra Pradesh are functioning generally satisfactorily. However, there have been sporadic complaints about functioning of some EPF offices.In order to provide prompt service to the EPF subscribers,a massive computerization programme has been launched in the EPF Organisation. The Grievance Redressal Machinery has been strengthened and activated so as to ensure prompt settlement of PF claims. The vigilance machinery of the EPF Organisation has also been strengthened and prompt action is taken against the officials indulging in malpractices in settlement of PF claims.